



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2024/B/5398121
Dated/दिनांक : 13-09-2024

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	27-09-2024 17:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	27-09-2024 17:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Assam
Department Name/विभाग का नाम	Higher Education Department, Assam
Organisation Name/संगठन का नाम	Dibrugarh University
Office Name/कार्यालय का नाम	Dibrugarh
Total Quantity/कुल मात्रा	4
Item Category/मद केटेगरी	Laundry Type Washing Machines / Drying Machines (Q3)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Past Performance/विगत प्रदर्शन	80 %
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid

Bid Details/बिड विवरण

Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	No
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MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	No
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1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

2. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Laundry Type Washing Machines / Drying Machines (4 pieces)**Technical Specifications/तकनीकी विशिष्टियाँ**

[* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
TYPE	Type of Machine	Washer, Washer with Dryer / Extractor
	Type of Usage of Machine	Domestic
	Type of Mounting	Portable with Castor Wheels, "Soft Mount (No Grouting Required)", "Rigid Mount (Grouting Required)", Soft Mount (Grouting Required)
	Drive Type	Belt Drive, Direct Drive, Variable Frequency Direct Drive
	Number of Tubs/Containers/Drums	Single Container, Integrated, Separate Containers for Washing and Extraction, Stacked Washer / Dryer Containers
	Container / Drum Position	Vertical
	Type of Laundry Loading	Top Load
	Laundry Processing	Semi Automatic
	Type of Heating	NA
	Steam Source	NA
	Provided with coin / currency operated Timer	No
	Material of Top Panel	Plastic
	Material of side Panel	Plastic
WASHER	Washer System	Agitator Type, Pulsator / Impellor Type, Drum Type, NA for only 'Dryer', NA
	Rated capacity of Washer (in kg)	10 - 10.9
	Material of the Washer Drum	Plastic, Stainless Steel, Galvanised Steel, NA
	Provided with Automatic Detergent dispenser with liquid soap pump/dosing meter	YES, NO, NA
DRYER	Type of Dryer	Hydro Extractor (Spin Dryer)
	Type of Tumble Dryer	Vent Type, NA
	Rated capacity of Dryer (in kg)	8 - 8.9
	Material of the Dryer Drum	Plastic, Stainless Steel
	Spin Speed Selection	Yes, No
	Provided with Hot Air Blower	No
GENERIC	Net Weight	Any applicable numeric value (kilogram)
POWER SUPPLY	Power Supply	Single Phase, 50 Hz, Three phase, 50 Hz
	Working Voltage	230 ± 10% V AC, 415 ± 10% V AC

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	BEE Star Rating	5 Or higher
GUARANTEE / WARRANTY	Minimum Rated Life Cycles	4000, 5000, 6000, 7000, 8000, 9000, 10000, 12000, 15000, 20000, 25000, 30000, 35000, 40000, 50000
	Warranty on Equipment	2, 3, 4, 5, 6, 7, 8, 9, 10 Or higher (year)
	Warranty on Electric Motor (s)	5 Or higher (year)
CERTIFICATION	Availability of Test Reports from Central Govt / NABL approved / ILAC accredited Lab to prove the Minimum Guaranteed Life Cycles, etc	Yes, No

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Karunakar Borah	786004,Dibrugarh University, P.O. Dibrugarh University, P.S Rajabheta	4	15

Special terms and conditions-Version:1 effective from 04-05-2020-Version:1 effective from 04-05-2020 for category Laundry Type Washing Machines / Drying Machines

1. The Scope of installation and Commissioning for Laundry Type Washing / Drying Machine (s), shall be as under:
 1. In addition to General Terms and Conditions of the GeM, the following Special T&C shall be applicable for "Laundry Type Washing / Drying Machines"
 1. SELER'S RESPONSIBILITIES:
 2. CONSIGNEE / USER'S RESPONSIBILITIES:
 1. Providing necessary Space, Water source, Electricity, Drainage, wherever required.
 2. Civil work for Foundation and Electrical earthing, wherever required.
 3. Plumbing work for water inlet connection within 1.5 meters from the Foundation of the Machine, wherever required.
 4. Plumbing work for water drain line connection within 1.0 meter from the Foundation of the Machine, wherever required.
 5. Exhaust Piping (for Dryer), wherever required.
 6. Providing Consumables required for Washing / Drying.
 7. Providing Rinse Booster Pump (for Washer), if the water inlet pressure is less than the Minimum water inlet pressure specified in the contract.
 8. Providing Water softener (for Washer), if the water Hardness is more than the

Maximum water hardness specified in the contract..

9. Necessary approvals from regulatory authorities, if any, for installation of the Machine.
2. The Scope of installation and Commissioning for Laundry Type Washing / Drying Machine (s), shall be as under:
 1. Inclusive in the Scope of Installation & Commissioning:
 1. Foundation / Grouting is not required in case of Portable Type and Soft Mount Type Washing / Drying Machine(s).
 2. The Supplier, on receipt of the order for Rigid Mount Washing / Drying Machine (s), shall immediately furnish the "Foundation Drawing" and the requirements of suitable earthing along with Electric circuit diagram to the consignee. The consignee shall make necessary arrangements for the civil work required for foundation and earthing as per the drawings received.
 3. Mounting / Fitting of the Machine, with necessary alignment work, on the already made foundation, wherever required.
 4. Suitable Electrical Wiring upto 2 meters length between the Machine and Power Socket
 5. Suitable water inlet Piping between the Machine and the water source upto 2 nos. of water inlet pipes of length 1.5 meters each.
 6. Providing 1 no. of suitable Water outlet Pipe upto 1.0 meter length.

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

3. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

4. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

5. Warranty

Warranty period of the supplied products shall be 1 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses

on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---